

**Heather C. Robertson, Ph.D.**

ORCID ID: <https://orcid.org/0000-0001-8383-725X>

Index

1. [Academic Degrees](#)
2. [Professional Licenses and Certifications](#)
3. [Grants \(Funded\)](#)
4. [Publications](#)
5. [Media Appearances](#)
6. [Presentations](#)
7. [University Teaching Experience](#)
8. [Awards/Honors/Scholarships](#)
9. [Professional Association Memberships](#)
10. [Service to the Profession](#)
11. [University Service](#)
12. [Consultant Projects](#)
13. [Pro Bono Practice](#)
14. [Professional Development Training](#)
15. [Research](#)
16. [Student Advisor Positions](#)
17. [Higher Education Administration Experience](#)
18. [Other Counseling/Employment Experience](#)

1. [Academic Degrees](#)

Ph.D. in Counselor Education and Supervision (CACREP Program), 2010  
Virginia Polytechnic Institute & State University (Virginia Tech); Blacksburg, VA

M.S. in Counseling & Guidance, 1996  
Texas A & M University at Corpus Christi, Corpus Christi, TX

B.A. Major: Policy Studies, Minor: Political Science, 1993  
Syracuse University; Syracuse, NY

2. [Professional Licenses and Certifications](#)

- a. Licensed Mental Health Counselor (LMHC #008825-1); New York, Office of Professions
- b. Licensed Professional Counselor (LPC # 2576); Connecticut, Department of Public Health (CT-DPH)
- c. Credentialed Alcoholism and Substance Abuse Counselor Level 2 (CASAC #33526), New York, Office of Addiction Services and Supports
- d. Nationally Certified Counselor (NCC #68400); National Board of Certified Counselors (NBCC)
- e. Certified Rehabilitation Counselor (CRC #00118246); Commission on Rehabilitation Counselor Certification (CRCC)
- f. Global Career Development Facilitator (GCDF #17521); Center for Credentialing and Education (CCE)

- g. Approved Clinical Supervisor (ACS #2231); Center for Credentialing and Education (CCE)
- h. Board Certified Telemental Health Provider (BC-TMH, #1298), former Distance Credentialed Counselor (DCC# 1856, exp.); Center for Credentialing and Education (CCE)
- i. New York State Certified School Counselor, Provisional Certificate (Certificate # 1515700, Control # 43586061), valid 2006-2013, expired

### 3. Grants (Funded)

#### **Primary Investigator (PI)**

- a. 2022. St. John's University, SEED Grant, "Virtual Vincentian Career Concerns Center." Co-PI: Dr. Ming-hui Li, St. John's University
- b. 2020. Association of Counselor Education and Supervision (ACES), Research Grant, "Technological Training Interventions to Increase Counselor Competence."
- c. 2018. North Atlantic Region Association of Counselor Education and Supervision (NARACES), Research Grant, "Practice and instruction of distance counseling: Educator, supervisor, and counselor perspectives."
- d. 2017. St. John's University; Faculty Grant Recipient, Council on International Educational Exchange (CIEE) International Faculty Development Seminar (IFDS), Seminar: *Portugal's War on Drugs*, Lisbon, Portugal.
- e. 2017. National Career Development Association (NCDA); Leadership Academy, Conference Registration and Travel Grant
- f. 2016. National Career Development Association (NCDA); State Career Development Grant for New York State Career Development Association (NYSCDA)
- g. 2016. St. John's University; Faculty Growth Grant; Distance Certified Counselor Training
- h. 2014. North Atlantic Region Association of Counselor Educators and Supervisors (NARACES), Emerging Leaders, Travel Grant
- i. 2013. American Counseling Association (ACA), Institute for Leadership Training (ILT), Travel Grant

### 4. Publications

#### **Books**

Robertson, H. C. (under contract). *Teaching, training, and supervising counselors in telemental health delivery*. American Counseling Association.

Robertson, H. C. (2021). *Telemental health and distance counseling: A counselor's guide to decisions, resources, and practice*. Springer Publishing Company.

<https://www.springerpub.com/telemental-health-and-distance-counseling-9780826179944.html>

#### **Book Chapters**

Robertson, H. C. (2022). Counteracting ableism in the classroom. In Brown, Rodriguez, & Pappas (Eds.). *Recipes to combat the isms: A guidebook for educational leadership preparation programs, Volume 2*. Lulu.

Nadrich, T., Crawford, C. R., Ford, D. J., Robertson, H. C., & Weinstock, A. (2022).

Understanding the role of emotions in the classroom. In J. Alcruz & M. Blair (Eds) *Student-Centered Classrooms: Research-Driven and Inclusive Strategies for Classroom Management*. Rowman & Littlefield Publishers.

***Peer-Reviewed Publications***

*Invited publications are indicated with an asterisk (\*)*

Robertson, H. C., & Lowell, R. (2021). Counselor educator, supervisor, and practitioner perceptions of distance counseling and telemental health practice and training. *The Journal of Counselor Preparation and Supervision*, 14, 3. <https://digitalcommons.sacredheart.edu/jcps/vol14/iss3/3/>

Robertson, H. C., & Eschenauer, R. K. (2020). Veteran student perceptions of college-to-career transition. *College Student Affairs Journal*, 38(1), 53-64. ISSN 2381-2338 <https://muse.jhu.edu/article/754378>

Keeling, M., Borah, E. V., Kintzle, S., Kleykamp, M., & Robertson, H. C. (2019). Spouses and partners transition too! A call to action for research investigating spouse/partner experiences and support needs during Military to Civilian Transition. *Journal of Family Social Work*, 23, 3-19. <https://doi.org/10.1080/10522158.2019.1652219>

Robertson, H. C., & Hayden, S. C. (2018/2019). Serving all that served: Career development among at-risk veterans. *Career Development Network Journal*, 34(4), 54-65. ISSN 0736 1920. (formerly *Career Planning and Adult Development Journal*)

Robertson, H. C., & Bethea, J. S. (2018/2019). Career challenges and opportunities for individuals with physical disabilities. *Career Development Network Journal*, 34(4), 41-53. ISSN 0736 1920. (formerly *Career Planning and Adult Development Journal*)

Hayden, S. C., Robertson, H. C., & Kennelly, E. (2018). Military culture in counselor education: Assessing educators' perceptions of inclusion. *The Journal of Counselor Preparation and Supervision*, 10(1). Retrieved from <https://digitalcommons.sacredheart.edu/jcps/vol10/iss1/10/>

Robertson, H. C. (2016). Spirituality, substance use, and the military. *VISTAS*. In *Ideas and research you can use: VISTAS 2016*. Retrieved from <http://www.counseling.org/knowledge-center/vistas> \*

Robertson, H. C. (2016). Substance misuse and career development: Exploring the intersection of substance use disorder and career concepts. *Career Planning and Adult Development Journal*, 32(1). 32-42. ISSN: 0736-1920 \*

Robertson, H. C. (2015). Narrative and peer-to-peer approaches in counseling military and veterans: A review of current literature and practices. *Journal of Military and Government Counseling*, 3, 66-78. ISSN: 2165-7726

Robertson, H. C., & Brott, P. E. (2014). Military veteran's midlife career transition and life satisfaction. *The Professional Counselor*, 4, 139-149.

Robertson, H., Miles, R., & Mallen, M. (2014). Career transition and military veterans: An overview of literature from 2000 to 2013. *Career Planning and Adult Development Journal*, 30(3), 14-27. ISSN: 0736-1920 \*

Robertson, H. C. (2014). Life satisfaction of former-military second-career teachers. *Journal of the National Association of Alternative Certification*, 9, 3-13. Retrieved from <http://jnaac.com/index.php/JNAAC/article/view/122>

Robertson, H. C., & Brott, P. E. (2013). Male veterans' perceptions of midlife career transition and life satisfaction: A study of military men transitioning to teaching profession. *Adulspan*, 12, 66-79. <https://doi.org/10.1002/j.2161-0029.2013.00016.x>

Robertson, H. (2013). Income and support during transition from a military to civilian career. *Journal of Employment Counseling*, 50, 26-33. <https://doi.org/10.1002/j.2161-1920.2013.00022.x>

Trapani, S., Robertson, H., Gatteau, R., & Hopkins, E. (2012). Transfer advising and orientation at Stony Brook University: Best practices. *NACADA Monograph 24, Advising Transfer Students: strategies for today's realities and tomorrow's challenges, 2<sup>nd</sup> edition.*

Robertson, H., Trapani, S., & Hopkins, E. (2011). Advising and orienting transfer students: A two-pronged approach to improving transitions. *Journal of College Orientation and Transition*, 19(1), 103-112.

### **Other Publications**

*Invited publications are indicated with an asterisk (\*)*

Robertson, H. C. (2022, May). A review of M. Blaawu-Hara's *Military to academy: The writing and learning transitions of student veterans*. *Teachers College Record*. Retrieved <https://www.tcrecord.org/Content.asp?ContentID=24077> \*

Robertson, H. C. (2018, May). Post-high school planning for graduates who are not college-bound. *Career Convergence*. Retrieved from [https://aws4production.associationdatabase.com/aws/NCDA/pt/sd/news\\_article/165097/PARENT/CC\\_layout\\_details/true](https://aws4production.associationdatabase.com/aws/NCDA/pt/sd/news_article/165097/PARENT/CC_layout_details/true) \*

Robertson, H. C. (2015, March). Comparing career transitions of midlife and college student veterans. *Career Convergence*. Retrieved from [http://www.ncda.org/aws/NCDA/pt/sd/news\\_article/103241/PARENT/layout\\_details\\_cc/false](http://www.ncda.org/aws/NCDA/pt/sd/news_article/103241/PARENT/layout_details_cc/false) \*

Robertson, H. (2013). Common crisis. *ASCA School Counselor*, March/April 2013, 41-45.

Buzetta, M., Miles, R., Robertson, H., & Schomaker, S. (2013). *NCDA Veteran's Task Force –Research Committee: Bibliography of military career transition research, 2000 – present*. National Career Development Association (internet publication), [http://www.ncda.org/aws/NCDA/asset\\_manager/get\\_file/65078](http://www.ncda.org/aws/NCDA/asset_manager/get_file/65078) \*

Robertson, H. (2002). Website review: U.S. Department of Labor Bureau of Labor Statistics. *Career Planning and Adult Development Journal*, 18(2), 139-142. \*

## 5. Media Appearances

2020, April 3. **Podcast**. Archdiocese of the Military, “Catholic Military Life” (<https://www.milarch.org/podcast/>). Interview: Addiction among Military Personnel. <https://soundcloud.com/catholicmilitarylife/dr-heather-c-robertson-on-addiction-among-military-personnel>

## 6. Presentations

### *Peer-reviewed Conference Presentations*

American Mental Health Counselors Association (AMHCA): June 2024 – Charlotte, NC. *Accepted* Presentation: *Veterans Beliefs on Help Seeking, Career Transition, and Life Satisfaction*

Association of Counselor Education and Supervision (ACES): October 2023 – Denver, CO. Presentation: *Teaching, Training, and Supervising Telemental Health Counselors*. Co-presenter with Dr. Michael Jones.

Association of Counselor Education and Supervision (ACES): October 2023 – Denver, CO. Presentation: *Teaching Counseling Skills with Technological Tools*

National Career Development Association (NCDA): June 2023 – Chicago, IL. Presentation: *Exploring the College to Career Transition Experiences of Military/Veteran Students*.

North Atlantic Region Association of Counselor Education and Supervision (NARACES); November 2022 – Pittsburgh, PA. Presentation: *Walking the Telemental Health (TMH) Tightrope: Balancing the benefits and risks of practice*.

National Career Development Association (NCDA); June 2022 – Anaheim, CA  
*Roundtable: Expanding Career Theory to Clinical Concerns to Reduce Stigma and Improve Outcomes*

American Counseling Association (ACA); April 2022 – Atlanta, GA  
*Presentation: Preparation to Teach, Supervise, and Practice Distance Counseling and Telemental Health*

Association for Counselor Education and Supervision (ACES); October 2021 – Atlanta, GA  
*Presentation: Preparation to Teach, Supervise, and Practice Distance Counseling and Telemental Health*. \*Co-presenter with Mr. Ryan Lowell, St. John's University alumnus.

Association for Counselor Education and Supervision (ACES); October 2021 – Atlanta, GA  
*Presentation: Teaching Telemental Health and Distance Counseling in CACREP Counseling Programs* (livestreamed and recorded on demand session)

National Career Development Association (NCDA) Virtual Global Conference; July 2021  
*Presentation: Delivering Distance Career Services* (recorded on demand)

National Career Development Association (NCDA) Virtual Global Conference; July 2021  
*Presentation: The Impact of Drug Use on Career Development* (recorded on demand)

National Career Development Association (NCDA), Virtual Career Practitioners Institute (CPI). November 2020 (recorded on demand).  
*Presentation: Career Development Competencies for working with Veterans: Development/Training Feedback Session* (sponsored by NCDA Veterans Committee)

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). November 2020 – Pittsburgh, PA/virtual **Accepted** *Presentation Title: Teaching Telemental Health and Distance Counseling in CACREP Counseling Programs*  
\*Co-presenter with Mr. Ryan Lowell, St. John's University alumnus  
\*\*Conference cancelled due to COVID-19

National Career Development Association (NCDA)  
June 2020 – Minneapolis, MN. **Accepted** *Professional Development Institute (PDI; four-hour institute): Military Culture and Its Impact on Career Development*  
\*\*Conference cancelled due to COVID-19

American Counseling Association (ACA); April 2020 – San Diego, CA  
**Accepted** *Presentation: Telemental Health and Distance Counseling in CACREP Programs*  
\*\*Conference cancelled due to COVID-19

Association for Counselor Education & Supervision (ACES); October 2019 – Seattle, WA  
*Presentation Title: Teaching Telemental Health and Distance Counseling in CACREP Counseling Programs*

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2018 – Burlington, VT. *Presentation Title: Teaching Distance Counseling in CACREP Counseling Programs*

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2018 – Burlington, VT. *Roundtable Title: Applying Distance Counseling Concepts to Distance Teaching Environments*

National Career Development Association (NCDA) National Conference; June 2018 – Phoenix, AZ. *Roundtable Title: Post-High School Planning for Students that are Not College-Bound*

National Career Development Association (NCDA) National Conference; June 2018 – Phoenix, AZ. *Roundtable Title: Substance Use Disorder and Career Development: Exploring Career Concepts and Substance Misuse*

National Career Development Association (NCDA) National Conference; June 2018 – Phoenix, AZ. *Presentation Title: Career Transition of Military College Students: Strengths, Barriers, and Satisfaction*

Alcoholism and Substance Abuse Providers of New York State (NYASAP) 4<sup>th</sup> Annual Veterans Summit; May 2018 – Tarrytown, NY. *Presentation Title: Narrative and Peer-to-Peer Approaches in Counseling Military & Veterans* \*Co-presenter with Jessica Shuren, LCSW

United Federation of Teachers (UFT) School Counselor Conference; March 2018 – New York, NY. *Presentation: Post-High School Planning for Graduates that are Not College-Bound*

Association for Counselor Education and Supervision (ACES); October 2017 – Chicago, IL *Roundtable Title: Applying Distance Counseling Concepts to Distance Teaching Environments*

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2016 – Syracuse, NY. *Presentation Title: Helping Students Prepare for the CPCE: A CSI program, faculty presentation and alumni panel*

North Atlantic Region of the Association for Counselor Education & Supervision (NARACES). September 2016 – Syracuse, NY. *Presentation Title: Counselor Educators' Perception of Military as a Culture and Focus in Counselor Training Programs*

American Counseling Association (ACA) and the Canadian Counselling and Psychotherapy Association (CCPA) Conference; March 2016 – Montreal, Canada. *Presentation Title: Spirituality, Substance Abuse, and Veterans.* \*Co-presenter with Seth C.W. Hayden, PhD

American Counseling Association (ACA) and the Canadian Counselling and Psychotherapy Association (CCPA) Conference; March 2016 – Montreal, Canada. *Presentation Title: Narrative & Peer-to-Peer Approaches in Counseling Military & Veterans*

New York State School Counselors Association (NYSSCA) Annual Conference; November 2015 – Lake George, NY. *Presentation Title: Post-Secondary Planning for Students that are Non-College Bound.* \*Lead presenter with graduate students from St. John's University School Counseling Program as co-presenters

Association for Counselor Education & Supervision (ACES); October 2015 – Philadelphia, PA. *Poster Session Title: Preparing Counselors to Assist Military Service Members and Veterans.* \*Co-presenter with Seth C.W. Hayden, PhD

American Mental Health Counseling Association (AMHCA) National Conference; July 2015 – Philadelphia, PA. *Presentation Title: Narrative & Peer-to-Peer Approaches in Counseling Military & Veterans*

National Career Development Association (NCDA) National Conference; July 2015 – Denver, CO. *Presentation Title: Comparing Career Transitions of Midlife and College Student Veterans*

North Atlantic Region of the Association for Counselor Education & Supervision; (NARACES). September 2014 – Providence, RI. *Presentation Title: Counselor Educators' Perception of Military as a Culture and Focus in Counselor Training Programs*

New York State Career Development Association (NYSCDA) Conference; May 2014 – Buffalo, NY. *Presentation Title: Comparing Career Transitions of Midlife and College Student Veterans*

New York Mental Health Counselors Association (NYMHCA) Conference; April 2014 – Albany, NY. *Presentation Title: Narrative Techniques in Counseling Military & Veterans*  
*\*Lead presenter with graduate students from St. John's University Clinical Mental Health Counseling Program as co-presenters*

American Counseling Association (ACA) Annual Conference; March 2014 – Honolulu, HI  
*Presentation Title: Creating Supportive Communities as a Means of Treatment for Military Members and Veterans. \*Co-presenter with Seth C.W. Hayden, PhD*

Association for Humanistic Counseling (AHC) Annual Conference; June 2013 – New York, NY. *Presentation Title: Narrative Techniques in Counseling Military & Veterans*  
*Panelist: Specializing in Counseling: Navigating Career Opportunities (panelist)*

New Jersey Counseling Association (NJCA) Annual Conference; April 2013 - Middletown, NJ. *Presentation Title: Midlife Career Transition and Life Satisfaction for Military Veterans Transitioning to Civilian Employment. \*Lead presenter with graduate student from St. John's University Clinical Mental Health Counseling Program as co-presenter*

American Counseling Association (ACA) Annual Conference; March 2013 – Cincinnati, OH  
*Presentation Title: Midlife Career Transition and Life Satisfaction for Military Veterans Transitioning to Civilian Employment*

National Career Development Association (NCDA) National Conference; June 2012 – Atlanta, GA. *Presentation Title: Male Veterans' Perceptions of Career Transition and Life Satisfaction*

National Career Development Association (NCDA) National Conference; July 2011 – San Antonio, Texas. *Presentation Title: Career Transition, Life Satisfaction, and Military Members*

National Orientation Directors Association (NODA) Annual Conference; November 2009 - Anaheim, CA. *Presentation Title: Accountability & Innovation in State-Mandated Orientation Programs*

Region 9 National Orientation Directors Association (NODA) Annual Conference; March 2010 - Ithaca, NY. *Presentation Title: Accountability & Innovation in State-Mandated Orientation Programs*

National Orientation Directors Association (NODA) Annual Conference; November 2008 – Boston, MA. *Presentation Title: Issues Impacting Student Leader Termination*

Region 8/9 National Orientation Directors Association (NODA) Conference; March 2009 – Cherry Hill, NJ. *Presentation Title: Issues Impacting Student Leader Termination*

National Career Development Association (NCDA) Annual Conference; June 2005 – Orlando, FL. *Presentation Title: Midlife Career Transition: More than a Career Crisis*

National Career Development Association (NCDA) Annual Conference; June 2005 – Orlando, FL. *Presentation Title: Military to Civilian Career Transition*

Virginia Counselors Association (VCA) Annual Conference; November 2005 – Portsmouth, VA. *Presentation Title: Midlife Career Transition: More than a Career Crisis*

Virginia Counselors Association (VCA) Annual Conference; November 2005 – Portsmouth, VA. *Presentation Title: Military to Civilian Career Transition*

Virginia Counselors Association (VCA) Annual Conference; November 2003 – Williamsburg, VA. *Presentation Title: Counseling Military Populations*

### ***Invited Presentations***

St. John's University; Jamaica, NY. (2023, September 21). Office of Mission; Founders Week Luncheon, Keynote Speaker. *Be Vincentian, Be a Listener.*

National Career Development Association (NCDA): June 2023 – Chicago, IL. Presentation: *The Career Development Competencies for Working with Veterans (CDCV)*. \*Presented with Suzette Fletcher, M.S.

American Mental Health Counselors Association (AMHCA) Virtual Fall Summit. (2022, November 7). Webinar: *Walking the Telemental Health (TMH) Tightrope: Balancing the benefits and risks of practice*

National Career Development Association (NCDA); June 2022 – Anaheim, CA *Professional Development Institute (PDI; four-hour institute): Military Culture and Its Impact on Career Development* \*Presented with Suzette Fletcher, M.S.

Molloy College, Division of Continuing Education and Professional Studies. (2022, June 8) Professional Development *Webinar: Walking the Telemental Health (TMH) Tightrope: Balancing the benefits and risks of practice*

New York State Career Development Association (NYSCDA). (2021, May 4). *Webinar: Delivering Distance Career Services*

Springer Publications (2021, January 14). *Webinar: Transitioning to Telemental Health Counseling During a Pandemic: 5 Things Every Counselor Needs to Know*  
<https://youtu.be/6PGSlsGYnhM>

St. John's University, Jamaica, NY. (2020, October 27). School of Education. *Webinar: Reentering schools in the midst of trauma during a pandemic. \*Co-presenter with Dr. Gina Cicco*

St. John's University. (2019, November 2). School of Education Conference: Trauma-Informed Teaching: Critical Approaches to Working with Students in K-12 Classrooms. *Presentation: Impact of Trauma on Child and Adolescent Development.*

St. John's University. (2019, May 6). 10<sup>th</sup> Annual Center for Latin American and Caribbean Studies (CLAS) Interdisciplinary Symposium on Migration; Migration and the Politicization of Human Rights: The fate of the (un)wanted. *Panel Presentation: Trauma Without Borders: Teacher preparation, classroom strategies, and Interventions. \*Panelist with Yvonne Pratt-Johnson, Ed.D and Seung Eun McDevitt, Ed.D.*

New York State Career Development Association (NYSCDA). (2018, December 19). *Webinar: Opioids in the Workplace*

CEU Onestop. (2018, December 5). *Webinar: Substance Use Disorder and Career Development: Exploring Career Concepts and Substance Misuse*

St. John's University, Jamaica, NY. (2018, June 28). Catholic School Principals Institute. *Presentation: The Social and Emotional Impact of Social Technology in Schools. \*Co-presenter with Dr. Gina Cicco*

New York State Career Development Association (NYSCDA). (2018, March). *Webinar: Post-High School Planning for Graduates that are Not College-Bound.*

University of Southern California, Los Angeles, CA. (2018, February 8 & 9). USC Center for Innovation and Research on Veterans & Military Families, 2018 Military Transition Research Summit. *Research Presentation and Panelist: Psychosocial and Environmental Factors Impacting Military Career Transition and Financial Stability*

St. John's University, Jamaica, NY. (2017, October). Center for Teaching and Learning *Panelist: Lessons from Abroad: Integrating Global Themes into the Classroom as CIEE IFDS 2017 Alumni*

Molloy College, Rockville Center. (2017, July). Guest Lecturer in MHC 522 (Social and Cultural Aspects of Counseling): *Counseling Persons with disAbilities*

St. John's University, Jamaica, NY. (2017, May). School of Education Graduate Commencement, Faculty Keynote Speaker

St. John's University, Jamaica, NY. (2017, March). Center for Teaching and Learning Panelist: *Faculty Growth Grants Recipients*

St. John's University, Jamaica, NY. (2015, 2016, 2017, & 2018). Bi-annual Guest Lecturer in EDU 3011: *Critical incidents in the classroom: Writing, responding, and resources.*

St. John's University, Jamaica, NY. (2015, October). Workshop Facilitator: *Suicide Prevention Workshop for Pre-service Teachers*

American Counseling Association of New York (ACA-NY) Grassroots Advocacy Workshop June 2014 – Albany, NY. *Presentation: Best Practices for Working with Legislators and Representatives \*Lead presenter with other members of ACA-NY Leadership Team as co-presenters*

CUNY Hunter College, New York, NY. (2014, May). Chi Sigma Iota Induction Ceremony, Keynote Speaker

## 7. University Teaching Experience

Format: in-person, online synchronous (<sup>S</sup>), hybrid (<sup>H</sup>), and online asynchronous (<sup>A</sup>)

September 2011 to present, **Fulltime Faculty**

**Professor, Counselor Education, tenured (September 2023 – present)**

**Associate Professor, Counselor Education, tenured (September 2017 – August 2023)**

**Assistant Professor, Counselor Education, pre-tenure (September 2011 - August 2017)**

*St. John's University, Queens, NY*

EDU 6127 – Introduction to Counseling (2018, 2022, 2023)

EDU 6205 – Group Dynamics (2011, 2012)

EDU 6207 – Developmental Counseling (2013, 2017)

EDU 6264 – Counseling Skills & Techniques (2011, 2013 – 2019, 2020<sup>S</sup>)

EDU 6270 – Case Conceptualization, Treatment Planning, & Pharmacology (2019, 2020<sup>H</sup>, 2022<sup>S</sup>)

EDU 6301 – Career Development (2014 – 2017, 2019, 2021)

EDU 6364 – Counseling for Substance Use Disorders (2020<sup>A</sup>)

EDU 6651 – Foundations of Mental Health Counseling (2014 – 2019, 2020<sup>S</sup>, 2022)

EDU 6310 – Practicum in Clinical Mental Health Counseling (2013 – 2021<sup>H</sup>)

EDU 6311 – Internship I in Clinical Mental Health Counseling (2013, 2016 – 2019, 2020<sup>S</sup>, 2021 - 2022<sup>H</sup>)

EDU 6312 – Internship II in Clinical Mental Health Counseling (2013, 2015, 2017)

EDU 6305 – Practicum in School Counseling (2012)

EDU 6424 – Case Studies and Community Resources (2023<sup>H</sup>)

EDU 6590 – Internship I in School Counseling (2012)

EDU 6591 – Internship II in School Counseling (2011, 2012)

Spring 2011, **Adjunct Faculty**

*St. John's University, Queens, NY*

EDU 6591 – Internship II in School Counseling

Summer 2010 - Spring 2011, **Adjunct Faculty**

*University of Bridgeport, Bridgeport CT*

COUN 510 – Counselor as Professional (Summer 2010)

COUN 630 – Clinical Skills for Mental Health Counseling (Fall 2010)

COUN 560 – Human Growth & Development<sup>H</sup> (Spring 2011)

November 2010, **Guest Lecturer**

*Hofstra University, Hempstead, NY*

COUN 230, Advanced Counseling Strategies & Skills (Lecture: Counseling Military Populations)

Fall 2006 to Fall 2010, **Instructor**

*Stony Brook University, Stony Brook, NY*

LDS 101 – Leadership and Service First-Year Seminar

HDV 101 – Human Development First-Year Seminar

SBU 101/ADV 101 – Transfer Student Seminar

Summer 2004, **Adjunct Faculty**

*Old Dominion University; Military Programs/Fort Belvoir Campus*

ESSE 513 – Human Growth & Development

Fall 2002 - Summer 2004

*Virginia Tech (NoVA Campus), Falls Church, VA*

**Instructor (Doctoral Teaching Intern)**

EDCO 6526 – Career Counseling and Information Systems<sup>A</sup>

**Guest Lecturer**

EDCO 5224 – Multicultural Counseling (Lecture: Counseling Military Populations)

EDCO 6534 – DSM Applications in Counseling (Lecture: Somatoform & Factitious Disorders)

Spring 2000 - Fall 2001

*Trinity College, Washington DC*

**Instructor**

INT 100, Academic Success Seminar

**Guest Lecturer**

COUN 538: Career and Lifestyle Development (Lecture: Introduction to the MBTI)

EDUC 588: Teaching Practicum and Seminar (Lecture: Introduction to the MBTI)

EDUC 520: Foundations of Education (Lecture: Professional Portfolios)

SOC 460: Senior Seminar in Sociology (Lecture: Applying to and Deciding on Graduate Schools)

## 8. Awards/Honors/Scholarships

- a. 2023. Transitional Services of New York, Inc. (TSI-NY). Educator of the Year **Award**.
- b. 2022. National Career Development Association (NCDA), Outstanding Career Practitioner **Award**.
- c. 2022. St. John's University; Outstanding Faculty Medal of Achievement **Award**
- d. 2022. St. John's University; School of Education, Dean's Convocation Faculty Recognition, Excellence in Teaching and Scholarship **Award**
- e. 2021, 2020, 2019, 2018, 2016, & 2013. St. John's University; School of Education; Faculty Recognition **Award**
- f. 2018. National Board of Certified Counselors (NBCC); NBCC Foundation Global Career Development Facilitator (GCDF) **Scholarship**
- g. 2018. St. John's University; Sigma Tau Upsilon Chapter of Chi Sigma Iota; Program Dedication and Student Inspiration **Award**
- h. 2017. St. John's University, Vincentian Research **Fellow**
- i. 2017. St. John's University; School of Education; Dr. John W. Dobbins Professor of the Year **Award**
- j. 2014. New York State Career Development Association (NYSCDA), Early Career Professional **Award**
- k. 2011. University Scholars **Honorary Inductee**; Stony Brook University
- l. 2005. Hoppock **Scholarship** recipient, Virginia Tech
- m. 2002-2006. Graduate **Assistantship**, Virginia Tech; Counselor Education Department

## 9. Professional Association Memberships

### **Current Memberships**

- American Counseling Association (ACA)
  - American Counseling Association of New York (ACA-NY)
- American Mental Health Counseling Association (AMHCA)
  - New York Mental health Counseling Association (NYMHCA)
- National Career Development Association (NCDA)
  - New York State Career Development Association (NYSDCA)
- Association for Counselor Education and Supervision (ACES)
  - North Atlantic Region of the Association for Counselor Education and Supervision (NARACES)

## 10. Service to the Profession

### **Leadership/Committee Member**

Council on the Accreditation of Counseling and Related Education Programs (CACREP)

- Site Team Member/Visitor, Appointed February 2022. Virtual Team Member: April 2022, October 2022, April 2023, July 2023, October 2023, March 2024

National Career Development Association (NCDA)

- Membership Committee, Co-chair, October 2022 - present
- Publications Committee, Member, October 2021- present
- Leadership Academy, Member, 2018-2019
- Veterans Committee and Veterans Research Subcommittee, 2011 to present

New York State Career Development Association (NYSCDA)

- Interim President, 2021-2022
- Marketing & Social Media Chair, 2020-2021
- Past-President, 2018-2020
- President, 2016-2018
- Recording and Records Management Officer, 2014-2016
- Support Team: Newsletter Editor, 2013 to 2014

American Counseling Association of New York (ACA-NY)

- Website Editor, 2015 - 2016
- Past-President, 2014-2015
- President, 2013-2014
- President-Elect, 2012-2013
- Downstate New York Regional Representative, 2011-2012

Association of Counselor Education and Supervision (ACES)

- NARACES Conference Planning Committee, Accessibility Committee; 2022
- NARACES Conference Planning Committee, CSI Program Co-Chair, 2019-2020 (conference cancelled due to COVID-19)
- ACES National Conference Planning Committee, Conference Evaluation and Continuing Education Chair, 2014 – 2015
- North Atlantic Region (NARACES) Emerging Leaders Program, 2013

National Orientation Directors Association (NODA)

- Downstate New York Regional Representative (appointed position), 2008 to 2011
- Region 8 and Region 9 Conference Host, 2009

Virginia Career Development Association (VCDA)

- Communications Chair & Newsletter Editor, 2002 – 2004

**Journal Editor**

*Career Development Network Journal*, Special Edition: Career Development with Marginalized and At-Risk Populations, Part I: Winter 2018/2019

Guest Editors Heather Robertson and Sharon Givens; Vol 34, No 4

*Career Development Network Journal*, Special Edition Career Development with Marginalized and At-Risk Populations, Part II: Spring 2019

Guest Editors Heather Robertson and Sharon Givens; Vol 35, No 1

**Manuscript Reviewer**

1. *Journal of Counselor Preparation and Supervision*. March 2022, December 2021, April 2021, December 2017
2. *Journal of Military, Veteran, and Family Health*. June 2021
3. *Cultural Diversity and Ethnic Minority Psychology*. April 2018

4. *Journal of Career Development*. October 2015, October 2014, November 2013, April 2014, June 2013
5. *Aging and Mental Health*. May 2014

### **Book/Book Proposal Reviewer**

1. Rockridge Press: September 2020
2. Springer Publications: November 2020, April 2020
3. Sage Publications: April 2017

### **Program Reviewer**

American Counseling Association (ACA)

- Peer Reviewer for the 2022 Annual Conference Submissions (2021)
- Peer Reviewer for 2018 Annual Conference Submissions (2017)

American Educational Research Association (AERA)

- Peer Reviewer for the 2022 Annual Meeting Submissions (2021), Division E – Counseling and Human Development
- Peer Reviewer for 2018 Annual Meeting Submissions (2017), Division E – Counseling and Human Development

### **Doctoral Committee Member**

- 2020-2021, Ama Darkeh; St. John's University, Dissertation Title: School Counselor's Perceived Self Efficacy for Providing Bullying Intervention and Prevention Services
- 2018-2019, Jean Peden Christodoulou; Hofstra University, Dissertation Title: Collaborative Tensions in Academic and Student Affairs Partnerships (external reviewer)

## **11. University Service**

### **Service to the University**

- Middle States Committee; Mission Subcommittee (2023 – present)
- President's Strategic Planning Committee; Subcommittee: Mission, Equity, and Inclusion; Member (2021 – present)
- Equity and Inclusion Council; Committee Member (2018 – present)
- Academic Center for Equity and Inclusion (ACEI); Member (2017 –2021), Subcommittee Member - Inclusive Teaching and Learning (Chair 2018 – 2021; Member 2021-present); Inclusive Teaching Institute (ITI) Pilot Trainer (2021 - 2022)
- Founders Day Committee, Member (2017 – 2019)
- University Personnel Committee (UPC; Promotion & Tenure Board), School of Education Representative (2017 - 2019)
- Public Safety Advisory Committee, Member (2017 – 2018, 2019-2020)
- SJUOK? Suicide Prevention Walk Planning Committee; Member (2016 – 2019)

### **Service to the College**

- Equity Advocate Training, Participant (2021)

- SOE Antiracism Committee Member (2020 – present)
- Budget Committee Member (2015 - 2020)
- School Policy Committee (Member 2015 – Present, Chair 2020 – present)
- Curriculum Committee Member (2017 – Present)
- Graduate Council Member (ex-officio, 2021 – present)

**Service to the Department (also see Higher Ed Administration Experience)**

- NYS Office of Alcoholism and Substance Abuse Services (OASAS); Credentialed Alcohol and Substance Use Counselor in Training (CASAC-T), Faculty Liaison (2016 – present)
- National Board of Certified Counselors (NBCC)/National Counselor Exam (NCE) Graduate Student Option, Faculty Liaison (2012 – Present)
- Counselor Education New Student Orientation, Coordinator (2013 - Present)

**12. Consultant Projects**

- 2021. CUNY Lehman College; Clinical Mental Health Counseling Program, External Reviewer
- 2018 - 2019. Yellow Ribbon Reintegration Project (YRRP), Penn State University; Contracted Subject Matter Expert to evaluate Vocational/Employment Curriculum
- 2013. St. Mary Gate of Heaven School, Ozone Park, Queens, NY; Staff Development Survey and Teambuilding Consultation

**13. Pro Bono Practice**

**Pro Bono Supervision**

- 2020, April – August. Distance Supervision, New York State Office of Mental Health (OMH) Pandemic Response Team, Emotional Support Hotline Practicum, Albany, NY
- 2018 – 2020. Distance Supervision, National Board of Certified Counselors (NBCC), National Certified Counselor (NCC) candidate

**Pro Bono Counseling**

- 2013 – 2014, Volunteer Career Counselor, Suffolk County United Veterans, Vets Place Emergency Shelter; Yaphank, NY
- 2000-2001, Volunteer Career Counselor, College Information Center, Washington D.C

**14. Professional Development Training**

- NARCAN Administration Training (2022, 2019, 2016)
- University of Wisconsin/Stout, Advanced Certificate of Sex Therapy, (AASECT program), 2021 to present
- New York State Consortium for Advancing Supported Employment (NYSCASE); Tier 1, Employment Delivery Services, February 2021; Tier 2, Advanced Employment Services Practice, March 2021
- Winning Edge Vocational Rehabilitation Conference, Hofstra University, June 2019
- Global Career Development Facilitator (GCDF) Training, (2019)
- Becoming a Successful Leader, and Leading with Effective Communication (Inclusive Leadership Training), CatlystX/edX (2019)

- Screening Brief Intervention and Referral to Treatment (SBIRT) Certificate of Completion (2018), Center for Practice Innovations at Columbia Psychiatry, New York State Psychiatric Institute
- Psychological First Aid (PFA) Certificate of Completion (2018), University of Minnesota, School of Public Health, Center for Public Health, Education, & Outreach
- Distance Certified Counselor (DCC) Training (2016)
- Myers Briggs Type Indicator (MBTI) qualified administrator and interpreter. (2000) Type-Resources, Washington, DC

## 15. Research

### **Student Supervised Research**

2022 Summer, *Student experiences with a technological intervention to learn counseling skills*. Supervised three students with Dr. James Bethea in modified Consensual Qualitative Research (m-CQR), Bauer, S., Bautista-Tomala, M., & Lalloo, A.

2022 Summer, *Narrative experiences of college veterans regarding career transition and life satisfaction*. Supervised three students with Dr. James Bethea in modified Consensual Qualitative Research (m-CQR), Wilga, A., Barnes, C., & Goldstein, A; resulting in poster-session at St. John's University's Research Forum, April 2023.

2022 Summer, *Perceived need for mental health counseling licensure among addictions counselors*. Supervised four students with Dr. James Bethea in modified Consensual Qualitative Research (m-CQR), Connelly, S., Jacobs, M., Pappas, V., & Shea, A; resulting in poster-session at St. John's University's Research Forum, April 2023.

### **Inter-University Collaborations**

2021, Collaboration with Dr. Sumedha Therthani, Assistant Professor, **Mississippi State University**. Submission of Chi Sigma Iota Excellence in Research grant examining *Training Urban and Rural Counseling Supervisors via Asynchronous Instruction while Assessing Supervisor Competencies and Promoting Counseling Supervisor Credentialing* (unfunded)

2021, Collaboration with Dr. Sumedha Therthani, Assistant Professor, **Mississippi State University**. Submission of Southern Association of Counselor Educators and Supervisors (SACES) grant examining *Counselors Perceptions of e-Supervision* (unfunded)

2021, Collaboration with Dr. Sumedha Therthani, Assistant Professor, **Mississippi State University**. Study design, analysis, and writing for research examining *Survey of Counselors' Tele-Mental Health Practices, Job Satisfaction, and Burnout during COVID-19*

2017, Collaborative research and writing project with Dr. Seth Hayden, **Wake Forest University**, and Dr. Emily Kennelly, **Florida State University**, on manuscript, *Military culture in counselor education: Assessing educators' perceptions of inclusion*.

### **St. John's University**

*Research Agenda Items (on-going areas of inquiry):*

- **Telemental health (TMH) and distance counseling:** *TMH effectiveness, Teaching TMH in Counselor Education programs; Training supervisors via distance modalities*
- **Career Development:** *Unemployment and individual wellness; Military to Civilian Career Transition; Career planning for non-college-bound high school graduates.*
- **Addiction and Substance Use:** *Treating substance use with harm reduction and reduced stigma approaches; Substance abuse, spirituality, and military veterans; Help-seeking behavior.*

**Virginia Tech** – completed 2010

*Dissertation: Life satisfaction among midlife career changers: A study of military members transitioning to teaching*

16. Student Advisor Positions

2011 to present

Counselor Education Student Advisor  
*St. John's University, Queens, NY*

2012 to present

Chapter Advisor, Sigma Tau Upsilon Chapter of Chi Sigma Iota (counseling honor society)  
*St. John's University, Queens, NY*

2010 – 2011

Chapter Advisor, National Society of Collegiate Scholars  
*Stony Brook University, Stony Brook, NY*

17. Higher Education Administration Experience

06/2022 – Present (elected)

06/2021 – 05/2022 (interim)

**Chair, Department of Counselor Education**  
*St. John's University, Queens, NY*

04/2018 – 08/2018 (appointed)

12/2016 – 01/2017 (appointed)

**Acting Chair, Department of Counselor Education**  
*St. John's University, Queens, NY*

Assumed all duties of the chair during two separate periods due to medical absence of chair, in addition to traditional roles as faculty member and program coordinator.

11/2013 - 05/2021

**Program Coordinator, Clinical Mental Health Counseling program**  
*St. John's University, Queens, NY*

03/2006 – 7/2011

**Director of Student Orientation & Family Programs**  
*Stony Brook University; Stony Brook, NY*

03/2004-6/2005

**Director of Graduate Career Services, Kogod School of Business**  
*American University, Washington D.C.*

10/2001-08/2003

**Regional Director of Military Career Transition Programs, Northern VA, and  
Program Advisor, Fort Myer/Pentagon, Military Career Transition Program**  
*Old Dominion University, Norfolk VA*

12/1999-10/2001

**Director of Career Services**  
*Trinity College, Washington D.C.*

**18. Other Counseling/Employment Experience**

- 2021 – Present. National EAP; Hauppauge, NY; Telemental Health Clinician (per diem)
- 2018 – 2021. Career and Employment Options Inc. (CEO); Hauppauge, NY; Career Consultant/Leadership & Training Coordinator (contract)
- 2017 – 2018. Outreach Recovery Center (formerly Phoenix House), Women's Caseload Counselor, Brentwood, NY; Substance Abuse Counselor (part time/hourly)
- 2014 – 2017. Phoenix House; Military Services Program, Brentwood, NY; Substance Use Counselor/Military caseload (part time/hourly)
- 2013. Association of Mental Health & Wellness (AMHW) (formerly Clubhouse of Suffolk, Inc.), Ronkonkoma, NY; Mental Health/Rehabilitation Counselor Intern
- 2012. Suffolk County Probation; Hauppauge, NY; Mental Health Counselor Intern
- 2003. Bull Run Middle School, Manassas, VA; School Counselor Intern
- 2003. Woodson High School, Fairfax, VA; School Counselor Intern
- 1996 – 1999. Fleet Bank, Kingston NY; Trainer II/Trainer III
- 1996. Coastal Carolina Community College, Jacksonville, NC. Trainer
- 1996. Nueces County MHMR, Corpus Christi, TX; Practicum Counselor Intern
- 1995 – 1996. Careers Incorporated, Corpus Christi, TX; Employment Supervisor
- 1994 – 1995. United Cerebral Palsy, Pensacola, FL; Employment Training Specialist
- 1993. Crowley High School, Crowley, LA; Special Education Teacher (emergency certification, Teach for America)